



Enterprise enablement

New generation mobile devices have revolutionised personal communication and productivity by making thousands of applications available at the touch of a finger.

Smartphones such as iPhone, have transformed the way mobile phones are used in the enterprise with their ability to securely access and integrate corporate telephony, email, calendar and directory. Now, with the introduction of iPad, organisations can extend productivity improvements beyond the basic communication tools by mobilising line-of-business applications.

iPad has enormous potential to reduce the technology infrastructure cost of ownership and increase productivity while helping to lower carbon footprint. iPad can be found in virtually all market sectors and the list of its potential uses in the enterprise is growing fast, fuelled by Apple's innovation and mass acceptance in the consumer market.

However, integration of personal mobile devices like iPad into the technology infrastructure presents a number of challenges:

- How to ensure access to corporate data is secure and complies with corporate policy?
- How to provide the same business applications and collaboration tools that are already available on desktop and laptop computers?
- How to manage the devices using enterprise management tools?
- How to manage the change brought about by introducing consumer devices into the technology infrastructure?

UXC Connect can help work through these challenges. By focusing on the business outcomes and taking a holistic view of your IT infrastructure, UXC Connect can help your organisation mobilise your line-of business applications and ensure sustainable business productivity.

BUSINESS CHALLENGE

In our experience, clients looking to enterprise enable mobile devices like the iPad wish to:

- Enable flexible working to increase employee productivity and efficiency
- Mobilise line-of-business applications to enhance business productivity
- Manage security and compliance issues associated with personal and mobile devices
- Reduce operating costs of the technology infrastructure
- Reduce environmental impact in line with company policy

smart start

Enterprise enablement

Estimated Duration: approximately 5 days
Cost: from \$15,475

Business Challenges

- Enable flexible working to increase employee productivity and efficiency.
- Mobilise line-of-business applications to enhance business productivity.
- Manage security and compliance associated with personal and mobile devices.
- Reduce operating costs of the IT infrastructure.
- Reduce environmental impact.

connecting IT with business outcomes

smart start Enterprise enablement

Business Benefits

- Increased effectiveness of collaboration.
- Improved customer service experience.
- Improved job satisfaction and staff retention.
- Improved mobility of the workforce.
- Reduced IT operating expenses.
- Improved energy efficiency.

Deliverables

- Assessment of Workspace Mobility requirements.
- Strategy and roadmap document.
- Recommended solution design and indicative solution cost.
- Implementation of Proof of Concept.

connecting IT with business outcomes





UXC CONNECT APPROACH

UXC Connect approaches enterprise enablement with a single focus: to achieve business outcomes. Our approach takes a high-level view of your organisation and your business goals. We look at your entire technology infrastructure to ensure the implemented solution addresses your business and technology needs. UXC Connect works with your organisation to create a comprehensive workspace mobility roadmap and strategy that enables you to mobilise line-of-business applications.

We do this by assessing the current state of your existing environment and develop a migration path to the desired state. This assessment will result in a roadmap and strategy document. We provide a set of recommendations and cost estimates to address the areas that need work. If required, UXC Connect can conduct a proof of concept LAB or arrange a try-before-buy option prior to acquisition of a solution.

BUSINESS BENEFITS

With UXC Connect's solutions, your organisation will be able to:

Reduce costs by increasing efficiency

- Improve decision-making capabilities with faster and easier access to information and people.
- Improve customer service experience with increased accuracy and responsiveness of customer-facing workers.
- Realise "soft benefits" of providing iPads to key employees, such as job satisfaction, recruitment and staff retention.

Improve mobility of the workforce

- Mobilise relevant line-of-business applications.
- Enable new business processes that rely on mobile communications.

Reduce IT operating costs

- Enable "bring your own computer" (BYOC) policies.
- Reduce operating expenses associated with maintenance and support.
- Leverage organisation's application and/or desktop virtualisation infrastructure.
- Avoid or delay capital expenditures.

Reduce environmental impact of daily business

- Improve energy efficiency through desktop/laptop PC substitution.
- Increase efficiency of IT infrastructure through desktop virtualisation for selected applications.
- Provide a mechanism to act on corporate social responsibility targets.

ABOUT UXC CONNECT

Our mission is to help our customers create business sustainability through "connecting IT with business outcomes". UXC Connect is part of the UXC group of companies, an ASX300-listed company and the largest Australian-owned IT services company.

WE WANT TO TALK BUSINESS

We want to learn what business outcomes you need from your IT initiatives. We'll listen first, think next, then create a solution tailored to your requirements. To tell us about the business outcomes you need to achieve, please email reply@uxconnect.com.au



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