



Custom Application Development

Regardless of size or industry, the majority of companies operating in the Australian market rely on critical business application systems to achieve their business outcomes, whether these applications are supply chain, customer relationship or operational management focused.

Many organisations have turned to application outsourcing to help maintain their competitive position, as it provides the quality focus, access to expertise and low-cost attributes that make it the logical choice of CIOs today.

UXC Connect offers a Custom Application Development service to allow you to reap the benefits of an outsourced service.

THE BUSINESS CHALLENGE

Many organisations lack the resources to cover all competencies along the application lifecycle and find it difficult to focus on strategic systems development to drive the required value to sustain their business, especially when trying to manage legacy proprietary code that may have regulatory policies to adhere to. This can lead to a lack of alignment between applications and business requirements with applications inhibiting, rather than optimising, business processes.

In addition, the investments required to deploy, maintain, upgrade and develop the critical elements of the business application portfolio are significant and can escalate quickly.

UXC Connect can help address these challenges with proven expertise.

UXC CONNECT APPROACH

UXC Connect offers a Custom Application Development service to provide lowered cost of operation, increased availability and improved functionality for your custom applications. We support this with industry standard processes, systems and governance models and access to the extensive knowledge of 80 local Australian software developers.

We offer extensive skills in open systems and industry-leading technologies, essential for building large-scale, professional business centric systems. These skills extend from application development frameworks to data management and middleware technologies. Our expertise focuses on providing bespoke application design and development using Service Orientation and Web Services,

Oracle Fusion Stack	Microsoft Stack	IBM Stack	Open Source Java Stack	Apple Stack
Oracle DB	SQL Server 2005	DB2	Open Source RDBMS	iPhone
Oracle BPEL	BizTalk	WebSphere ESB	Hibernate JPA	iPad
Toplink/JPA	.Net 3.0: WCF, WWWF	WebSphere MQ Series	JBPM	IOS
Oracle Application Server	ASP.NET	WebSphere Business Integ Sphere	Spring	Hybrid Applications
Oracle ADF	WPF/XAML AJAX		ISF & AJAX	OSX

CUSTOM APPLICATION DEVELOPMENT

UXC Connect offers an end-to-end suite of professionally project managed application services delivered within a single flexible contract. Services include strategy, development, testing, release, management consulting, service delivery and support, all of which are integrated with platform support and hosted in our state of the art data centre facilities located across Australia.



Our approach is based on:

- **Program/project management.** Utilising the best of PRINCE2, Six Sigma and ITIL, our pragmatic implementations bring order into the chaos of operational life to enrich and improve your underlying delivery capabilities.
- **Service Management.** We offer industry best-practice ITIL methodologies combined with proven toolsets and strategic alliances. This, combined with highly qualified and motivated people committed to your business outcomes, ensures a consistently high level of service delivery.
- **Investments in people.** We keep our staff engaged and motivated through cultural, mentoring and development programs. Our customers benefit from working with people who are highly competent and committed to delivering the best outcomes for them.

BUSINESS BENEFITS

By choosing UXC Connect as your Custom Application Development partner, you will benefit from:

- **Reduced cost of application ownership** - our investments in platform, staff, management tools and support are leveraged across multiple clients, reducing cost of operation to your organisation.
- **Improved business process automation** - we have the resources to ensure that your business processes are replicated into your application environments to achieve maximum outcomes
- **Improved application development productivity** - highly specialised resources, combined with rapid application development lifecycle execution, ensures a highly productive service for your critical applications.
- **Improved availability and quality of service** - service disruption is significantly reduced and service levels are exceeded through predictive monitoring of the infrastructure supporting your applications.



ABOUT UXC CONNECT

Our mission is to help our customers create business sustainability through “connecting IT with business outcomes”. UXC Connect is part of the UXC group of companies, an ASX300-listed company and the largest Australian-owned IT services company.

WE WANT TO TALK BUSINESS

We want to learn what business outcomes you need from your IT initiatives. We'll listen first, think next, then create a solution tailored to your requirements. To tell us about the business outcomes you need to achieve, please email reply@uxconnect.com.au

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