

ABOUT UXC CONNECT

Our mission is to help our customers create business sustainability through "connecting IT with business outcomes". Business sustainability delivers operational efficiency, strong financial performance and environmental impact awareness.

We deliver business sustainability through four main platforms:

Infrastructure sustainability providing an agile, consolidated, highly available foundation to deliver critical services.

Workspace sustainability promoting focused, efficient, productive employees who build organisational strength.

Environmental sustainability addressing energy costs, reducing carbon footprint, and meeting regulatory compliance.

Managed sustainability providing transparent, proven, dynamic, outcome driven managed services that are built on best practice.

UXC Connect is part of the UXC group of companies, an ASX300-listed company and the largest Australian-owned IT services company. We have been established in Australia for almost 40 years and our 400 people provide excellence in service to customers across the country.



WE WANT TO TALK BUSINESS

We want to learn what business outcomes you need from your IT initiatives. We'll listen first, think next, then create a solution tailored to your requirements.

To tell us about the business outcomes you need to achieve, please email reply@uxconnect.com.au

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UXC Connect Managed Sustainability



Data Centre Services

UXC Connect Managed Sustainability

connecting IT with business outcomes

UXC Connect provides five purpose-built data centre facilities across Australia, offering fully redundant, highly secure and highly available environments.

To ensure a professional and appropriately value driven transition to a managed environment, we provide a range of specialist data centre services that are deployed to enable a successful data centre outsourcing strategy.

So why look at outsourcing your Data Centre?

THE BUSINESS CHALLENGE

As the demand for computing power continues to soar, so does the pressure to house the required infrastructure in an efficient, secure, reliable, professionally managed and flexible data centre environment.

This is no easy task regardless of whether the data centre is hosted on client premises or off-site with a service provider.

In order to develop and deploy a successful data centre strategy, there are a number of factors that must be considered:

- In-house data centre vs. outsourcing
- Space, power and cooling
- Green IT initiatives
- Regulatory and compliance issues
- Risk Management and Disaster Recovery
- Availability and security of business applications
- Skills and resource availability
- Operating costs

All these factors demand a significant investment in time, resources and funds to establish and maintain a mission critical production environment for your business, let alone business continuity plans.

The data centre strategy must also be designed to respond to rapid changes in both the IT and business landscape. CIO's are facing the challenge of balancing the migration to an efficiently designed environment with the capacity increase demanded by escalating computing demands.

UXC CONNECT APPROACH

Flexibility and rapid deployments are at the forefront of our data centre service offerings. Our facilities are provided to customers requiring one rack through to those who utilise hundreds of square metres of high density data centre floor space.

Our state-of-the-art facilities ensure an optimised, highly available environment by applying the following:

Operational Management – managed 24 x 7 by security cleared, experienced staff.

Security Management – multi-layer security standards that offer complete protection for critical systems. We utilise high definition video surveillance, proximity card readers, integrated building management systems and perimeter security controls to ensure physical security is optimised.

Our Canberra data centre is also security certified by the Federal Government and meets their strict requirements across a broad range of security levels.

Environmental Management – centralised computing is certainly a step in the right direction, but UXC Connect recognises that efficient power and cooling designs need to be deployed. We advise our customers on all aspects of their environmental impact, through our Environmental Sustainability division, so, naturally, we adopt these standards within our own data centres.

Our Canberra facility is certified as a Tier 4 'Green' data centre.

Facilities Management – industry best practice electrical and fire containment policies are enforced and integrated with building management systems. This ensures all our data centres provide you with a highly resilient production or disaster recovery environment.

Five Locations - over 5000m² provided, in close proximity to Melbourne, Sydney and Canberra CBD's.

BUSINESS BENEFITS

We deliver maximised business benefits through the effective use of technology resources and efficient management practices.

Our unique modular style of service allows clients to manage their investment risks without compromising service quality.

UXC Connect's Data Centre Services clients benefit from:

- **Reduced cost**—our investments in data centres, platform, staff, management tools and support are leveraged across multiple clients, reducing cost of operation to your organisation.
- **Improved compliance**—secure environments are kept in continuous compliance with regulatory standards and compliance costs are minimised.
- **Increased competitive advantage**—focus on your corporate objectives and strategies, not on IT infrastructure management.
- **Increased agility**—rapid deployment methodologies decrease the time to deliver the critical IT services required to support company initiatives.
- **Improved availability and quality of service**—service disruption in our high tolerance facilities is significantly reduced and service levels are exceeded through predictive monitoring.
- **Reduced risk**—we proactively manage the diverse, distributed and ever-increasing complexity of the IT environment that supports your business, to ensure you have the ability to meet corporate objectives.

SERVICE PORTFOLIO

UXC Connect begins with a Migration Transition Service (MTS), which includes elements such as architectural design, relocation, consolidation and installation services and ensures that the business outcome is not only identified, but achieved.

We offer centralised servers, storage and network infrastructure, and multiple environments can be made simultaneously available for as long as is required, for a variety of requirements, including:

Hosting

Extensive array of web and applications.

Staging

Rapid deployment and parallel environment (mirroring).

Testing

Virtual and physical environment replication.

Storage

Back-up for high speed, cross-site production replication.

Archive

Data required to be held for a period of time but easily accessible.

Business Continuity

Data stored and maintained for use in the event of a disaster.

